Catherine Hopman 1801 Bush Street, Ste 115 San Francisco CA 94109

Sep 1st 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

The company I choose gives me lower rates and better service; I can alsways reach a human to talk through problems I am having with my phone connection.

Had it not been for AT&T, I would still be able to hear my deceased mother's voice on my voicemail. I had kept her soothing voice and message for several years but it was erased when AT&T cut their service by mistake to my building.

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